

## Distribution EOLE - Tâche #37244

Scénario # 37106 (Terminé (Sprint)): Traitement express MEN fermés 31/12/2025

### eole-cups en erreur sur 2.9.0

02/12/2025 16:49 - Emmanuel GARETTE

<b>Statut:</b>	Fermé	<b>Début:</b>	02/12/2025
<b>Priorité:</b>	Normal	<b>Echéance:</b>	
<b>Assigné à:</b>	Klaas TJEJBES	<b>% réalisé:</b>	100%
<b>Version cible:</b>	Livraison MENSUR 31/12/2025	<b>Temps estimé:</b>	0.00 heure
		<b>Temps passé:</b>	0.00 heure
<b>Description</b>			
Depuis la dernière mise à jour :			
<code>cups-common:amd64 (2.4.1op1-lubuntu4.12, 2.4.1op1-lubuntu4.15)</code>			
Cups ne redémarre plus :			
<code>Missing value for Printcap on line 68 of /etc/cups/cups-files.conf.</code>			
Effectivement j'ai bien une ligne avec seulement "Printcap" mais le fichier n'a pourtant pas bougé depuis 2015 ...			

#### Révisions associées

##### Révision 823d8f99 - 11/12/2025 10:21 - Klaas TJEJBES

eole-cups en erreur (Printcap) REF #37244

#### Historique

##### #1 - 09/12/2025 16:30 - Klaas TJEJBES

Pour test, on a mis en commentaire la ligne et testé sur un scribe 2.7 et 2.10 + Seth 2.10:

```
# Printcap
```

Le service démarre bien et il ne semble pas y avoir d'effet de bord

Le fichier exemple '/usr/share/cups/cups-files.conf.default' ne comporte pas cette ligne toute seule

En attendant, on a patché /var/lib/creole/cups-files.conf

```
# Format of the Printcap file...
#PrintcapFormat bsd
#PrintcapFormat plist
#PrintcapFormat solaris
#
%if %%cups_printcap == 'oui'
Printcap /var/run/cups/printcap
%else
##### Printcap #####
%end if
```

Thierry

- Sur 2.7.2 le problème NE se pose PAS, le service cups redémarre normalement :

```
root@scribe:~# cat /etc/eole/release
EOLE_MODULE=scribe
EOLE_VERSION=2.7
EOLE_RELEASE=2.7.2
```

```
root@scribe:~# grep ^printcap /etc/cups/ -ri
/etc/cups/cups-files.conf:Printcap
```

```
root@scribe:~# service cups restart
```

```
root@scribe:~# service cups status
```

```
● cups.service - CUPS Scheduler
   Loaded: loaded (/lib/systemd/system/cups.service; enabled; vendor preset: enabled)
   Active: active (running) since Wed 2025-12-10 15:07:19 CET; 12s ago
     Docs: man:cupsd(8)
  Main PID: 13468 (cupsd)
    Tasks: 1 (limit: 4915)
   CGroup: /system.slice/cups.service
           └─13468 /usr/sbin/cupsd -l
```

```
déc. 10 15:07:19 scribe systemd[1]: Started CUPS Scheduler.
déc. 10 15:07:19 scribe cupsd[13468]: CreateProfile failed: org.freedesktop.DBus.Error.ServiceUnknown:The name org.freedesktop.ColorManager was not provided by any .service files
déc. 10 15:07:19 scribe cupsd[13468]: CreateProfile failed: org.freedesktop.DBus.Error.ServiceUnknown:The name org.freedesktop.ColorManager was not provided by any .service files
déc. 10 15:07:19 scribe cupsd[13468]: CreateDevice failed: org.freedesktop.DBus.Error.ServiceUnknown:The name org.freedesktop.ColorManager was not provided by any .service files
déc. 10 15:07:20 scribe cupsd[13468]: REQUEST localhost -- "POST / HTTP/1.1" 200 349 Create-Printer-Subscriptions successful-ok
déc. 10 15:07:20 scribe cupsd[13468]: REQUEST localhost -- "POST / HTTP/1.1" 200 176 Create-Printer-Subscriptions successful-ok
```

- Sur 2.8.1 le problème NE se pose PAS, le service cups redémarre normalement :

```
root@scribe:~# cat /etc/eole/release
EOLE_MODULE=scribe
EOLE_VERSION=2.8
EOLE_RELEASE=2.8.1
```

```
root@scribe:~# grep -ri ^printcap /etc/cups/
/etc/cups/cups-files.conf:Printcap
```

```
root@scribe:~# service cups restart
```

```
root@scribe:~# service cups status
```

```
● cups.service - CUPS Scheduler
   Loaded: loaded (/lib/systemd/system/cups.service; enabled; vendor preset: enabled)
   Active: active (running) since Wed 2025-12-10 15:37:37 CET; 3s ago
 TriggeredBy: ● cups.path
               ● cups.socket
     Docs: man:cupsd(8)
  Main PID: 17741 (cupsd)
    Tasks: 1 (limit: 7033)
  Memory: 1.9M
   CGroup: /system.slice/cups.service
           └─17741 /usr/sbin/cupsd -l
```

```
déc. 10 15:37:37 scribe systemd[1]: Started CUPS Scheduler.
déc. 10 15:37:37 scribe cupsd[17741]: CreateProfile failed: org.freedesktop.DBus.Error.ServiceUnknown:The name org.freedesktop.ColorManager was not provided by any .service files
déc. 10 15:37:37 scribe cupsd[17741]: CreateProfile failed: org.freedesktop.DBus.Error.ServiceUnknown:The name org.freedesktop.ColorManager was not provided by any .service files
déc. 10 15:37:37 scribe cupsd[17741]: CreateDevice failed: org.freedesktop.DBus.Error.ServiceUnknown:The name org.freedesktop.ColorManager was not provided by any .service files
déc. 10 15:37:37 scribe cupsd[17741]: REQUEST localhost -- "POST / HTTP/1.1" 200 349 Create-Printer-Subscriptions successful-ok
```

```
déc. 10 15:37:37 scribe cupsd[17741]: REQUEST localhost - - "POST / HTTP/1.1" 200 176 Create-Printer-Subscriptions successful-ok
```

- Sur 2.9.0 le problème existe.

```
root@scribe:~# cat /etc/eole/release
EOLE_MODULE=scribe
EOLE_VERSION=2.9
EOLE_RELEASE=2.9.0
```

```
root@scribe:~# grep ^printcap /etc/cups/ -ri
/etc/cups/cups-files.conf:Printcap
```

```
root@scribe:~# service cups restart
Job for cups.service failed because the control process exited with error code.
See "systemctl status cups.service" and "journalctl -xeu cups.service" for details.
```

```
root@scribe:~# service cups status
O cups.service - CUPS Scheduler
  Loaded: loaded (/lib/systemd/system/cups.service; enabled; vendor preset: enabled)
  Active: inactive (dead) (Result: exit-code) since Wed 2025-12-10 15:22:21 CET; 3s ago
TriggeredBy: × cups.socket
             × cups.path
  Docs: man:cupsd(8)
  Process: 4738 ExecStart=/usr/sbin/cupsd -l (code=exited, status=1/FAILURE)
 Main PID: 4738 (code=exited, status=1/FAILURE)
   CPU: 11ms
```

```
déc. 10 15:22:21 scribe systemd[1]: cups.service: Scheduled restart job, restart counter is at 10.
déc. 10 15:22:21 scribe systemd[1]: Stopped CUPS Scheduler.
déc. 10 15:22:21 scribe systemd[1]: Dependency failed for CUPS Scheduler.
déc. 10 15:22:21 scribe systemd[1]: cups.service: Job cups.service/start failed with result 'dependency'.
```

Si on commente la ligne "Printcap" le service cups démarre normalement.

```
root@scribe:~# grep ^printcap /etc/cups/ -ri
```

```
root@scribe:~# service cups restart
```

```
root@scribe:~# service cups status
● cups.service - CUPS Scheduler
  Loaded: loaded (/lib/systemd/system/cups.service; enabled; vendor preset: enabled)
  Active: active (running) since Wed 2025-12-10 15:24:01 CET; 2s ago
TriggeredBy: ● cups.socket
             × cups.path
  Docs: man:cupsd(8)
 Main PID: 4948 (cupsd)
  Status: "Scheduler is running..."
  Tasks: 1 (limit: 6955)
  Memory: 1.9M
   CPU: 13ms
  CGroup: /system.slice/cups.service
          └─4948 /usr/sbin/cupsd -l
```

```
déc. 10 15:24:01 scribe systemd[1]: Starting CUPS Scheduler...
déc. 10 15:24:01 scribe systemd[1]: Started CUPS Scheduler.
```

- Sur 2.10.0 le problème existe :

```
root@scribe:~# cat /etc/eole/release
EOLE_MODULE=scribe
EOLE_VERSION=2.10
EOLE_RELEASE=2.10.0
```

```
root@scribe:~# grep -ri ^printcap /etc/cups/
```

```
/etc/cups/cups-files.conf:Printcap
```

```
root@scribe:~# service cups restart
Job for cups.service failed because the control process exited with error code.
See "systemctl status cups.service" and "journalctl -xeu cups.service" for details.
```

```
root@scribe:~# service cups status
O cups.service - CUPS Scheduler
   Loaded: loaded (/usr/lib/systemd/system/cups.service; enabled; preset: enabled)
   Active: inactive (dead) (Result: exit-code) since Wed 2025-12-10 15:56:08 CET; 1s ago
 TriggeredBy: × cups.socket
              × cups.path
   Docs: man:cupsd(8)
  Process: 4777 ExecStart=/usr/sbin/cupsd -l (code=exited, status=1/FAILURE)
 Main PID: 4777 (code=exited, status=1/FAILURE)
    CPU: 10ms
```

```
déc. 10 15:56:08 scribe systemd[1]: cups.service: Scheduled restart job, restart counter is at 10.
déc. 10 15:56:08 scribe systemd[1]: Stopped cups.service - CUPS Scheduler.
déc. 10 15:56:08 scribe systemd[1]: Dependency failed for cups.service - CUPS Scheduler.
déc. 10 15:56:08 scribe systemd[1]: cups.service: Job cups.service/start failed with result 'dependency'.
```

Si on commente la ligne "Printcap" le service cups démarre normalement.

```
root@scribe:~# grep -ri ^printcap /etc/cups/
```

```
root@scribe:~# service cups restart
```

```
root@scribe:~# service cups status
● cups.service - CUPS Scheduler
   Loaded: loaded (/usr/lib/systemd/system/cups.service; enabled; preset: enabled)
   Active: active (running) since Wed 2025-12-10 15:56:43 CET; 2s ago
 TriggeredBy: ● cups.socket
              × cups.path
   Docs: man:cupsd(8)
 Main PID: 4848 (cupsd)
  Status: "Scheduler is running..."
   Tasks: 1 (limit: 7002)
  Memory: 2.7M (peak: 2.8M)
     CPU: 20ms
  CGroup: /system.slice/cups.service
          └─4848 /usr/sbin/cupsd -l
```

```
déc. 10 15:56:43 scribe systemd[1]: Starting cups.service - CUPS Scheduler...
déc. 10 15:56:43 scribe cupsd[4848]: Printer drivers are deprecated and will stop working in a future vers
ion of CUPS. See https://github.com/OpenPrinting/cups/issues/103
déc. 10 15:56:43 scribe cupsd[4848]: CreateProfile failed: org.freedesktop.DBus.Error.ServiceUnknown:The n
ame org.freedesktop.ColorManager was not provided by any .service files
déc. 10 15:56:43 scribe cupsd[4848]: CreateProfile failed: org.freedesktop.DBus.Error.ServiceUnknown:The n
ame org.freedesktop.ColorManager was not provided by any .service files
déc. 10 15:56:43 scribe cupsd[4848]: CreateDevice failed: org.freedesktop.DBus.Error.ServiceUnknown:The na
me org.freedesktop.ColorManager was not provided by any .service files
déc. 10 15:56:43 scribe systemd[1]: Started cups.service - CUPS Scheduler.
```

### #3 - 11/12/2025 16:03 - Joël Cuissinat

- Tracker changé de Demande à Tâche
- Statut changé de Nouveau à À valider
- Assigné à mis à Klaas TJEBBES
- % réalisé changé de 0 à 100
- Tâche parente mis à #34668

### #4 - 11/12/2025 16:06 - Joël Cuissinat

Sans doute à l'origine des erreurs logrotate dans les tests :

- <https://dev-eole.ac-dijon.fr/jenkins/job/2.9.0/job/test-checkinstance-scribe-2.9.0-amd64/>
- <https://dev-eole.ac-dijon.fr/jenkins/job/2.10.0/job/test-checkinstance-scribe-2.10.0-amd64/>

```
error: error running shared postrotate script for '/var/log/cups/*log '
```

### #5 - 12/01/2026 11:12 - Joël Cuissinat

- Statut changé de À valider à Fermé
- Restant à faire (heures) mis à 0.0

```
eole-cups$ git branch -r --contains 823d8f99
origin/2.9.0/master
origin/HEAD -> origin/master
origin/dist/eole/2.10.0/master
origin/dist/eole/2.9.0/master
origin/master
```

### #6 - 12/01/2026 11:13 - Joël Cuissinat

- Temps estimé mis à 0.00 h
- Tâche parente changé de #34668 à #37106