

Distribution EOLE - Tâche #36255

Scénario # 36093 (Terminé (Sprint)): Traitement express MEN fermés 31/08/2024

Probleme lors de l'installation de Eole 2.9

05/11/2024 08:29 - Joël Cuissinat

Statut:	Fermé	Début:	30/10/2024
Priorité:	Normal	Echéance:	
Assigné à:	Joël Cuissinat	% réalisé:	100%
Version cible:	Livraison MENSr 31/08/2024	Temps estimé:	0.00 heure
		Temps passé:	0.00 heure

Description

Demande Copiée depuis [#36240](#) :

De plus, lors de l'installation depuis zero sur une VM ESXi (en vue d'une migration) se produit systématiquement l'erreur dont une capture est en PJ.

je suis donc bloqué sur les 2 axes d'évolution, aussi bien Upgrade-Auto que migration29.sh

merci de votre aide

Cordialement.

Michaël Bresson

Pole collèges

Conseil départemental de l'Ariège

mbresson@ariego.fr

An error occurred during installation

[Help]

```
installing missing packages
Installing packages on target system: ['efibootmgr', 'grub-efi-amd64',
'grub-efi-amd64-signed', 'shim-signed']
configuring iscsi service
configuring raid (mdadm) service
installing kernel
setting up swap
apply networking config
writing etc/fstab
configuring multipath
updating packages on target system

final syst
configur
calculat
installi
retrie
curtin
unpack
curtin
download
curtin
restorin
curtin
subiquity/
subiquit
/target/et
subiquit
eole-scribe-all'
subiquity/Error/run
subiquity/Error/run/run
subiquity/Error/run/run/command_0: /cdrom/scripts/diagnose
subiquity/Integrity/GET /
subiquity/Integrity/GET -
subiquity/Integrity/GET -
```

Sorry, an unknown error occurred.

[View full report]

If you want to help improve the installer, you can send an error report.

[Send to Canonical]

The install media checksum verification failed. It's possible that this crash is related to that checksum failure. Consider verifying the install media and retrying the install.

[Close report]

all -yf

[View full log]

[View error report]

[Reboot after install]

```
installing missing packages
Installing packages on target system: ['efibootmgr', 'grub-efi-amd64',
'grub-efi-amd64-signed', 'shim-signed']
configuring iscsi service
configuring raid (mdadm) service
installing kernel
setting up swap
apply networking config
writing etc/fstab
configuring multipath
updating packages on target system
configuring pollinate user-agent on target
updating initramfs configuration
configuring target system bootloader
installing grub to target devices
final system configuration
configuring cloud-init
calculating extra packages to install
installing openssh-server
  retrieving openssh-server
  curtin command system-install
  unpacking openssh-server
  curtin command system-install
downloading and installing all updates
  curtin command in-target
restoring apt configuration
  curtin command in-target
subiquity/Late/run
  subiquity/Late/run/command_0: sed -ie 's,#\?\\(PermitRootLogin\\).*,\1 yes,'
/target/etc/ssh/sshd_config
  subiquity/Late/run/command_1: curtin in-target --target=/target -- bash -c 'apt-get install -yf
eole-scribe-all'
subiquity/Error/run
  subiquity/Error/run/run
  subiquity/Error/run/run/command_0: /cdrom/scripts/diagnose
subiquity/Integrity/GET /
subiquity/Integrity/GET -
subiquity/Integrity/GET -
```

[View full log]
[View error report]
[Reboot after install]

Demandes liées:

Lié à Distribution EOLE - Tâche #36177: EOLE 2.10 : ne plus pré-installer fir...

Fermé

01/10/2022

01/01/2026

Révisions associées

Révision a77032ee - 07/11/2024 16:09 - Joël Cuissinat

Ne plus pré-installer firefox

Ref: #36177

Ref: #36255

Cherry-picked from eole-genconfig:commit:2e72b15 for EOLE 2.9.0

Historique

#1 - 05/11/2024 15:19 - Joël Cuissinat

- Description mis à jour

#2 - 05/11/2024 15:23 - Joël Cuissinat

- Fichier 2024-10-30-07_36_00.png ajouté

- Description mis à jour

#3 - 05/11/2024 15:24 - Joël Cuissinat

- Fichier 2024-10-30-07_36_30-SPICOD-SAD03.png ajouté

- Description mis à jour

#4 - 07/11/2024 16:07 - Joël Cuissinat

- Fichier firefox.jpg ajouté

- Tracker changé de Demande à Tâche

- Sujet changé de Probleme lors de l'installation de Eole 2.9 à Probleme lors de l'installation de Eole 2.9

- Statut changé de Nouveau à En cours

- Assigné à mis à Joël Cuissinat

- Tâche parente mis à #34668

Les collègues de Besançon viennent de me confirmer que c'est bien firefox le coupable, image à l'appui !

```
An error occurred during installation
Full installer output
Preparing to unpack .../678-python3-simplejson_3.17.6-1build1_amd64.deb ...
Unpacking python3-simplejson (3.17.6-1build1) ...
Selecting previously unselected package python3-sqlalchemy-ext:amd64.
Preparing to unpack .../679-python3-sqlalchemy-ext_1.4.31+ds1-1build1_amd64.deb ...
Unpacking python3-sqlalchemy-ext:amd64 (1.4.31+ds1-1build1) ...
Selecting previously unselected package python3-webob.
Preparing to unpack .../680-python3-webob_1:1.8.6-1.1ubuntu0.1_all.deb ...
Unpacking python3-webob (1:1.8.6-1.1ubuntu0.1) ...
Selecting previously unselected package rtkit.
Preparing to unpack .../681-rtkit_0.13-4build2_amd64.deb ...
Unpacking rtkit (0.13-4build2) ...
Selecting previously unselected package samba-dsdb-modules:amd64.
Preparing to unpack .../682-samba-dsdb-modules_2:3a4.15.13+dfsg-0ubuntu1.6_amd64.deb ...
Unpacking samba-dsdb-modules:amd64 (2:4.15.13+dfsg-0ubuntu1.6) ...
Selecting previously unselected package slirp4netns.
Preparing to unpack .../683-slirp4netns_1.0.1-2_amd64.deb ...
Unpacking slirp4netns (1.0.1-2) ...
Selecting previously unselected package x11-utils.
Preparing to unpack .../684-x11-utils_7.7+5build2_amd64.deb ...
Unpacking x11-utils (7.7+5build2) ...
Selecting previously unselected package x11-xserver-utils.
Preparing to unpack .../685-x11-xserver-utils_7.7+9build1_amd64.deb ...
Unpacking x11-xserver-utils (7.7+9build1) ...
Selecting previously unselected package xcvt.
Preparing to unpack .../686-xcvt_0.1.1-3_amd64.deb ...
Unpacking xcvt (0.1.1-3) ...
Selecting previously unselected package xfonts-encodings.
Preparing to unpack .../687-xfonts-encodings_1:3a1.0.5-0ubuntu2_all.deb ...
Unpacking xfonts-encodings (1:1.0.5-0ubuntu2) ...
Selecting previously unselected package xfonts-encodings_1.
Preparing to unpack .../688-xfonts-encodings_1:3a7.7+6build2_amd64.deb ...
Unpacking xfonts-encodings_1 (1:7.7+6build2) ...
Selecting previously unselected package xfonts-encodings_2.
Preparing to unpack .../689-xfonts-encodings_2:3a1.0.5_all.deb ...
Unpacking xfonts-encodings_2 (1:1.0.5) ...
Selecting previously unselected package xserver-xorg-video-intel.
Preparing to unpack .../690-xserver-xorg-video-intel_2:3a2.99.917+git20210115-1 ...
Unpacking xserver-xorg-video-intel (2:2.99.917+git20210115-1) ...
Selecting previously unselected package xserver-xorg-video-qxl.
Preparing to unpack .../691-xserver-xorg-video-qxl_0.1.5+git20200331-3_amd64.de ...
Unpacking xserver-xorg-video-qxl (0.1.5+git20200331-3) ...
Selecting previously unselected package yelp-xsl.
Preparing to unpack .../692-yelp-xsl_42.0-1_all.deb ...
Unpacking yelp-xsl (42.0-1) ...
Selecting previously unselected package yelp.
Preparing to unpack .../693-yelp_42.1-1_amd64.deb ...
Unpacking yelp (42.1-1) ...
Selecting previously unselected package libauthen-sasl-perl.
Preparing to unpack .../694-libauthen-sasl-perl_2.1600-1.1_all.deb ...
Unpacking libauthen-sasl-perl (2.1600-1.1) ...
Selecting previously unselected package xserver-xorg-legacy.
Preparing to unpack .../695-xserver-xorg-legacy_2:3a21.1.4-2ubuntu1.7~22.04.12_amd64.deb ...
Unpacking xserver-xorg-legacy (2:21.1.4-2ubuntu1.7~22.04.12) ...
Errors were encountered while processing:
/tmp/apt-dpkg-install-b18c2K/011-firefox_1:3a1snap1-0ubuntu2_amd64.deb
needrestart is being skipped since dpkg has failed
E: Sub-process /usr/bin/dpkg returned an error code (1)
  running /cdrom/scripts/diagnose
? [31m
Erreur inattendue. Plus de logs dans /var/log/installer/
? [37m
```

#5 - 07/11/2024 16:08 - Joël Cuissinat

- Lié à Tâche #36177: EOLE 2.10 : ne plus pré-installer firefox ajouté

#6 - 12/11/2024 09:33 - Joël Cuissinat

- Statut changé de En cours à À valider

#7 - 21/11/2024 15:00 - Joël Cuissinat

- Statut changé de À valider à Fermé

- % réalisé changé de 0 à 100

- Tâche parente changé de #34668 à #36093

- Restant à faire (heures) mis à 0.0

Fichiers

2024-10-30 07_36_00-.png	49,7 ko	30/10/2024	Michael Bresson
2024-10-30 07_36_30-SPICOCD-SAD03 - VMware Remote Console.png	36,4 ko	30/10/2024	Michael Bresson
2024-10-30-07_36_00.png	49,7 ko	05/11/2024	Joël Cuissinat
2024-10-30-07_36_30-SPICOCD-SAD03.png	36,4 ko	05/11/2024	Joël Cuissinat
firefox.jpg	827 ko	07/11/2024	Joël Cuissinat