

Distribution EOLE - Tâche #35864

Scénario # 34668 (Nouveau): Traitement express MEN en cours

Erreur installation AmonEcole

03/04/2024 10:27 - Thomas K.

Statut:	En cours	Début:	03/04/2024
Priorité:	Normal	Echéance:	
Assigné à:		% réalisé:	0%
Version cible:	Carnet MENSr	Temps estimé:	0.00 heure
		Temps passé:	0.00 heure
Description			
<p>Bonjour,</p> <p>J'essaye d'installer le module AmonEcole sur un ordinateur-test, mais je rencontre toujours une erreur pendant l'installation.</p> <p>J'ai télécharger la dernière version en date, j'ai essayé d'installer avec deux clés USB différentes, sur 2 PC différents, mais toujours un problème.</p> <p>Il me propose de voir un rapport, mais comme je n'y connais rien en Linux... Je peux juste vous joindre des screenshots au moment de l'erreur.</p> <p>Le boot en USB se passe bien. Je choisis d'installer le module AmonEcole. Ensuite il me pose deux questions (activer cartes réseaux et config proxy), que je passe. Et l'erreur survient.</p> <p>Pour info je monte l'iso sur ma clé USB avec le logiciel Rufus (sur Windows).</p> <p>Je vous remercie par avance.</p>			
Demandes liées:			
Lié à AmonEcole - Demande #34543: Installation Amonecole 2.8.1.1		Pas un bug	29/08/2022

Historique

#1 - 03/04/2024 10:35 - Joël Cuissinat

Network connections

Configure at least one interface this server can use to talk to other machines, and which preferably provides sufficient access for

NAME	TYPE	NOTES
[enp3s0	eth	not connected ▶]
DHCIPv4		
f8:bc:12:62:2d:78 / Realtek Semiconductor Co., Ltd. / RTL8111/8168/8411 PCI Express Gigabit Ethernet Controller		
[wlp2s0	wlan	not connected ▶]
disabled		
7c:7a:91:41:eb:c3 / Intel Corporation / Wireless 7260 (Dual Band Wireless-N 7260)		

[Create bond ▶]

Wifi support packages will be installed in the target system.

[Continue without network]
[Back]



Configure proxy

If this system requires a proxy to connect to the internet, enter its details here.

Proxy address:

If you need to use a HTTP proxy to access the outside world, enter the proxy information here. Otherwise, leave this blank.
The proxy information should be given in the standard form of "http://[user][:pass]@host[:port]/".

Done
[Back]




```
subiquity/Keyboard/load_autoinstall_data
subiquity/Zdev/load_autoinstall_data
subiquity/Source/load_autoinstall_data
subiquity/UbuntuPro/load_autoinstall_data
subiquity/Mirror/load_autoinstall_data
subiquity/Filesystem/load_autoinstall_data
subiquity/Identity/load_autoinstall_data
subiquity/SSH/load_autoinstall_data
subiquity/SnapList/load_autoinstall_data
subiquity/Ad/load_autoinstall_data
subiquity/Codecs/load_autoinstall_data
subiquity/Drivers/load_autoinstall_data
subiquity/TimeZone/load_autoinstall_data
subiquity/Updates/load_autoinstall_data
subiquity/Late/load_autoinstall_data
subiquity/Shutdown/load_autoinstall_data
subiquity/Early/apply_autoinstall_conf
subiquity/Reporting/apply_autoinstall_
subiquity/Error/apply_autoinstall_conf
subiquity/Userdata/apply_autoinstall_c
subiquity/Package/apply_autoinstall_co
subiquity/Debconf/apply_autoinstall_co
subiquity/Locale/apply_autoinstall_con
subiquity/Refresh/apply_autoinstall_co
subiquity/Kernel/apply_autoinstall_con
subiquity/Integrity/apply_autoinstall_
subiquity/Keyboard/apply_autoinstall_c
subiquity/Filesystem/_probe
subiquity/Filesystem/_probe/probe_on
subiquity/Zdev/apply_autoinstall_conf_i
subiquity/Source/apply_autoinstall_con
subiquity/UbuntuPro/apply_autoinstall_
subiquity/Mirror/apply_autoinstall_con
subiquity/Drivers/_list_drivers
subiquity/Drivers/_list_drivers/wait
subiquity/Filesystem/apply_autoinstall_config
subiquity/Filesystem/apply_autoinstall_config/convert_autoinstall_config
subiquity/Filesystem/_probe
subiquity/Filesystem/_probe/probe_once: restricted=False
subiquity/Error/run
subiquity/Error/run/run
subiquity/Error/run/run/command_0: /cdrom/scripts/diagnose
subiquity/Integrity/GET |
subiquity/Mirror/cmd-apt-config: curtin command apt-config
subiquity/Integrity/GET \
subiquity/Integrity/GET \
```

Sorry, an unknown error occurred.

[View full report]

If you want to help improve the installer, you can send an error report.

[Send to Canonical]

The install media checksum verification failed. It's possible that this crash is related to that checksum failure. Consider verifying the install media and retrying the install.


```

ProblemType: Bug
Architecture: amd64
subiquity/Mirror/load_autoinstall_data
subiquity/FileSystem/load_autoinstall_data
CrashDB: {'impl': 'launchpad', 'project': 'subiquity'}all_data
CurrentDebug: subiquity/SSH/load_autoinstall_data
[ 0.000000] microcode: microcode updated early to revision 0x28, date = 2019-11-12
[ 0.000000] Linux version 5.15.0-78-generic (build@lcy02-amd64-008) (gcc (Ubuntu 11.3.0-1ubuntu1~22.04.1) 11.3.0, GNU ld (GNU Binutils for
(Ubuntu 5.15.0-78.85-generic 5.15.93)/load_autoinstall_data
[ 0.000000] Command line: BOOT_IMAGE=/casper/vmlinuz autoinstall ds=nocloud;s=/cdrom/nocloud/amonocolo/ ---
[ 0.000000] KERNEL supported cpus: ne/load_autoinstall_data
[ 0.000000] Intel GenuineInteltes/load_autoinstall_data
[ 0.000000] AMD AuthenticAMDte/load_autoinstall_data
[ 0.000000] Hygon HygonGenuinehdown/load_autoinstall_data
[ 0.000000] Centaur CentaurHaulsapply_autoinstall_config
[ 0.000000] zhaoxin Shanghai ing/apply_autoinstall
[ 0.000000] x86/fpu: Supporting XSAVE feature 0x001: 'x87 floating point registers'
[ 0.000000] x86/fpu: Supporting XSAVE feature 0x002: 'SSE registers'
[ 0.000000] x86/fpu: Supporting XSAVE feature 0x004: 'AVX registers' the installer has restarted because of an error.
[ 0.000000] x86/fpu: xstate_offset[2]: 576, xstate_sizes[2]: 256
[ 0.000000] x86/fpu: Enabled xstate features 0x7, context size is 832 bytes, using 'standard' format.
[ 0.000000] signal: max sigframe size: 1776autoinstall_co
[ 0.000000] BIOS-provided physical RAM map:autoinstall_co | If you want to help improve the installer, you can send an error
[ 0.000000] BIOS-e820: [mem 0x0000000000000000-0x0000000000009d7fff] usable
[ 0.000000] BIOS-e820: [mem 0x0000000000009d8000-0x0000000000009fffff] reserved
[ 0.000000] BIOS-e820: [mem 0x0000000000000e0000-0x0000000000000fffff] reserved [ Send to Canonical ]
[ 0.000000] BIOS-e820: [mem 0x000000000001000000-0x00000000000208dfff] usable
[ 0.000000] BIOS-e820: [mem 0x000000000d208e0000-0x000000000d2094ffff] ACPI NVSedia checksum verification failed. It's possible that
[ 0.000000] BIOS-e820: [mem 0x000000000d20950000-0x000000000d24bfffff] usableis related to that checksum failure. Consider verifying
[ 0.000000] BIOS-e820: [mem 0x000000000d24c00000-0x000000000d292dffff] reservededia and retrying the install.
[ 0.000000] BIOS-e820: [mem 0x000000000d292e0000-0x000000000d7ee3ffff] usable
[ 0.000000] BIOS-e820: [mem 0x000000000d7ee40000-0x000000000d7fffffff] reservedue to try the installation again.
[ 0.000000] BIOS-e820: [mem 0x000000000d80000000-0x000000000d875effff] usable
[ 0.000000] BIOS-e820: [mem 0x000000000d875f0000-0x000000000d87ffffff] reserved [ Continue ]
[ 0.000000] BIOS-e820: [mem 0x000000000d88000000-0x000000000d8fabffff] usable
[ 0.000000] BIOS-e820: [mem 0x000000000d8fac0000-0x000000000d8fffffff] ACPI data
[ 0.000000] BIOS-e820: [mem 0x000000000d90000000-0x000000000da70bffff] usable
[ 0.000000] BIOS-e820: [mem 0x000000000da70c0000-0x000000000da7ffffff] ACPI NVS
[ 0.000000] BIOS-e820: [mem 0x000000000da8000000-0x000000000db70affff] usable
[ 0.000000] BIOS-e820: [mem 0x000000000db70b0000-0x000000000dbfffffff] reservedgnose
[ 0.000000] BIOS-e820: [mem 0x000000000dbd000000-0x000000000dbfffffff] reserved
[ 0.000000] BIOS-e820: [mem 0x000000000dbf000000-0x000000000dbfffffff] reservedg
[ 0.000000] BIOS-e820: [mem 0x000000000fec000000-0x000000000fec00ffff] reserved
[ 0.000000] BIOS-e820: [mem 0x000000000fed1c0000-0x000000000fed1fffff] reserved
[ 0.000000] BIOS-e820: [mem 0x000000000fed300000-0x000000000fed30ffff] reserved
[ 0.000000] BIOS-e820: [mem 0x000000000fee000000-0x000000000fee00ffff] reserved
[ 0.000000] BIOS-e820: [mem 0x000000000ff0000000-0x000000000ffffffffff] reservede /
[ 0.000000] BIOS-e820: [mem 0x000000010000000000-0x000000011fdfffff] usable
[ 0.000000] NX (Execute Disable) protection: active
[ 0.000000] SMBIOS 2.7 present.
[ 0.000000] DMI: Dell Inc. OptiPlex 3030 AIO/OF96C8, BIOS A15 05/27/2019 [ View full log ]
[ 0.000000] tsc: Fast TSC calibration using PIT [ View error report ]
[ 0.000000] tsc: Detected 3491.860 MHz processor [ Reboot after install ]
[ 0.000674] e820: update [mem 0x000000000-0x00000ffff] usable ==> reserved
[ 0.000677] e820: remove [mem 0x000a00000-0x000ffff] usable
[ 0.000686] last_pfn = 0x11fe00 max_arch_pfn = 0x400000000
[ 0.000805] x86/PAT: Configuration [0-7]: WB NC UC- UC MB WP UC- NT

```



#2 - 03/04/2024 10:45 - Joël Cuissinat

- Lié à Demande #34543: Installation Amonecole 2.8.1.1 ajouté

#3 - 04/04/2024 09:27 - Joël Cuissinat

Bonjour,
Pour ma part, le message **checksum verification failed** paraît clair...
Nous n'utilisons pas Rufus.
Pourriez-vous essayer avec "Win32 Disc Imager" comme nous le proposons dans la documentation ?
http://eole.ac-dijon.fr/documentations/2.9/completes/HTML/ModuleAmonEcole/co/02_medias.html#rbN10f
Cordialement,

#4 - 04/04/2024 09:27 - Joël Cuissinat

- Tâche parente mis à #34668

#5 - 04/04/2024 09:27 - Joël Cuissinat

- Statut changé de Nouveau à En cours

#6 - 04/04/2024 14:39 - Thomas K.

- Fichier 1712233822830.jpg ajouté

- Fichier 1712233822844.jpg ajouté

Bonjour,
Merci pour votre retour.
Mais même en créant la clé USB d'installation via Win32 Disc Imager et suivant précisément la procédure, une erreur est encore apparue au même endroit (voir screenshots ci-dessous).

Pour info, pour voir j'ai essayé d'installer un autre module (Amon simple), erreur aussi. Par contre si je choisis la première option "installer un serveur Ubuntu" (je crois), l'installation semble s'être bien passée.

Fichiers

2.jpg	498 ko	03/04/2024	Thomas K.
1.jpg	779 ko	03/04/2024	Thomas K.
3.jpg	1,3 Mo	03/04/2024	Thomas K.
4.jpg	1,5 Mo	03/04/2024	Thomas K.
1712233822830.jpg	354 ko	04/04/2024	Thomas K.
1712233822844.jpg	226 ko	04/04/2024	Thomas K.