

## Distribution EOLE - Scénario #34676

### SCRIBE 2.8.1 : problème de backup Samba

06/10/2022 10:26 - Gilles Grandgérard

<b>Statut:</b>	Terminé (Sprint)	<b>Début:</b>	01/10/2022
<b>Priorité:</b>	Normal	<b>Echéance:</b>	01/01/2024
<b>Assigné à:</b>	Benjamin Bohard	<b>% réalisé:</b>	100%
<b>Catégorie:</b>		<b>Temps estimé:</b>	0.00 heure
<b>Version cible:</b>	Livraison Cadoles 30/11/2022	<b>Temps passé:</b>	0.00 heure

#### Description

Traceback lorsde la sauvegarde du Scribe

04-oct. 21:00 scribe\_fd Jobld 97: ClientBeforeJob: Traceback (most recent call last):

04-oct. 21:00 scribe\_fd Jobld 97: ClientBeforeJob: File "<string>", line 11, in <module>

04-oct. 21:00 scribe\_fd Jobld 97: ClientBeforeJob: File "/usr/lib/python3/dist-packages/samba/ntacls.py", line 567, in backup\_offline

04-oct. 21:00 scribe\_fd Jobld 97: ClientBeforeJob: smbdir.mkdir(dst, session\_info, service)

Message d'origine sur la liste

Bonjour,

A chaque sauvegarde, nous rencontrons un problème lors de la sauvegarde "JobSchedulePre"

Ci-dessous le mail du retour de la sauvegarde:

"

04-oct. 21:00 127.0.0.1-dir Jobld 97: Warning: FileSet MD5 digest not found.

04-oct. 21:00 127.0.0.1-dir Jobld 97: shell command: run BeforeJob "sudo /usr/share/eole/sbin/bareosconfig.py --lock --daemon=127.0.0.1-dir --jobID=97 --backup\_progress --jobType=cronpre"

04-oct. 21:00 127.0.0.1-dir Jobld 97: BeforeJob:

04-oct. 21:00 127.0.0.1-dir Jobld 97: BeforeJob: \* **Espace disponible**

04-oct. 21:00 127.0.0.1-dir Jobld 97: BeforeJob: Espace disponible sur le support : 7.4TiB (8090106687488)

04-oct. 21:00 127.0.0.1-dir Jobld 97: BeforeJob: Espace disponible pouvant être réutilisé : 0.0B (0)

04-oct. 21:00 127.0.0.1-dir Jobld 97: BeforeJob: Espace disponible total : 7.4TiB (8090106687488)

04-oct. 21:00 127.0.0.1-dir Jobld 97: BeforeJob:

04-oct. 21:00 127.0.0.1-dir Jobld 97: BeforeJob: **Dernière estimation de la sauvegarde Totale :**

04-oct. 21:00 127.0.0.1-dir Jobld 97: BeforeJob: 279.5GiB (300075402210) Calculé le 2022-10-04 13:00:41.914691

04-oct. 21:00 127.0.0.1-dir Jobld 97: BeforeJob:

04-oct. 21:00 127.0.0.1-dir Jobld 97: BeforeJob: **Tailles des dernières sauvegardes : \***

04-oct. 21:00 127.0.0.1-dir Jobld 97: BeforeJob: Totale (dernière) : 197.4GiB (211917767463)

04-oct. 21:00 127.0.0.1-dir Jobld 97: BeforeJob: Différentielle (moyenne) : 6.6GiB (7082804229.6)

04-oct. 21:00 127.0.0.1-dir Jobld 97: BeforeJob: Incrémentale (moyenne): 754.0MiB (790678430.8)

04-oct. 21:00 127.0.0.1-dir Jobld 97: shell command: run BeforeJob "sudo /usr/share/eole/sbin/bareosmount.py --mount"

04-oct. 21:00 127.0.0.1-dir Jobld 97: BeforeJob: Montage OK

04-oct. 21:00 127.0.0.1-dir Jobld 97: Start Backup Jobld 97, Job=JobSchedulePre.2022-10-04\_21.00.00\_28

04-oct. 21:00 127.0.0.1-dir Jobld 97: Connected Storage daemon at 127.0.0.1:9103, encryption:

TLS\_CHACHA20\_POLY1305\_SHA256 TLSv1.3

04-oct. 21:00 127.0.0.1-dir Jobld 97: Volume "127.0.0.1-dir-volume-0001" has Volume Retention of 60 sec. and has 1 jobs that will be pruned

04-oct. 21:00 127.0.0.1-dir Jobld 97: Purging the following Joblds: 96

04-oct. 21:00 127.0.0.1-dir Jobld 97: There are no more Jobs associated with Volume "127.0.0.1-dir-volume-0001". Marking it purged.

04-oct. 21:00 127.0.0.1-dir Jobld 97: All records pruned from Volume "127.0.0.1-dir-volume-0001"; marking it "Purged"

04-oct. 21:00 127.0.0.1-dir Jobld 97: Recycled volume "127.0.0.1-dir-volume-0001"

04-oct. 21:00 127.0.0.1-dir Jobld 97: Using Device "FileStorage" to write.

04-oct. 21:00 127.0.0.1-dir Jobld 97: Connected Client: scribe\_fd at 127.0.0.1:9102, encryption:

TLS\_CHACHA20\_POLY1305\_SHA256 TLSv1.3

04-oct. 21:00 127.0.0.1-dir Jobld 97: Handshake: Immediate TLS 04-oct. 21:00 127.0.0.1-dir Jobld 97: Encryption:

TLS\_CHACHA20\_POLY1305\_SHA256 TLSv1.3

04-oct. 21:00 scribe\_fd Jobld 97: Connected Storage daemon at 127.0.0.1:9103, encryption:

TLS\_CHACHA20\_POLY1305\_SHA256 TLSv1.3

04-oct. 21:00 scribe\_fd Jobld 97: shell command: run ClientBeforeJob "sudo /usr/share/eole/sbin/bareosconfig.py --lock --dir=127.0.0.1-dir --daemon=scribe\_fd --jobID=97 --backup\_progress --jobType=cronpre"

04-oct. 21:00 scribe\_fd JobId 97: ClientBeforeJob: Lock système déjà placé : ["/var/lock/eole/eole-system/127\_0\_0\_1-dir"]  
04-oct. 21:00 scribe\_fd JobId 97: ClientBeforeJob: Inutile de placer un lock supplémentaire  
04-oct. 21:00 scribe\_fd JobId 97: shell command: run ClientBeforeJob "/usr/share/eole/schedule/schedule\_bareos pre"  
04-oct. 21:00 scribe\_fd JobId 97: ClientBeforeJob: Démarrage de pre schedule daily  
04-oct. 21:00 scribe\_fd JobId 97: ClientBeforeJob: run-parts: executing /usr/share/eole/schedule/daily/pre/addc daily  
04-oct. 21:00 scribe\_fd JobId 97: ClientBeforeJob: /usr/share/eole/schedule/daily/pre/addc:  
04-oct. 21:00 scribe\_fd JobId 97: ClientBeforeJob: sending incremental file list  
04-oct. 21:00 scribe\_fd JobId 97: ClientBeforeJob: ./  
04-oct. 21:00 scribe\_fd JobId 97: ClientBeforeJob: winbindd\_cache.tdb  
04-oct. 21:00 scribe\_fd JobId 97: ClientBeforeJob: deleting private/msg.sock/16670  
04-oct. 21:00 scribe\_fd JobId 97: ClientBeforeJob: deleting private/msg.sock/150376  
04-oct. 21:00 scribe\_fd JobId 97: ClientBeforeJob: deleting private/msg.sock/150367  
04-oct. 21:00 scribe\_fd JobId 97: ClientBeforeJob: deleting private/msg.sock/150360  
04-oct. 21:00 scribe\_fd JobId 97: ClientBeforeJob: deleting private/msg.sock/150343  
04-oct. 21:00 scribe\_fd JobId 97: ClientBeforeJob: deleting private/msg.sock/150323  
04-oct. 21:00 scribe\_fd JobId 97: ClientBeforeJob: deleting private/msg.sock/150311  
04-oct. 21:00 scribe\_fd JobId 97: ClientBeforeJob: deleting private/msg.sock/123836  
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04-oct. 21:00 scribe\_fd JobId 97: ClientBeforeJob: deleting private/msg.sock/123808  
04-oct. 21:00 scribe\_fd JobId 97: ClientBeforeJob: deleting private/msg.sock/123797  
04-oct. 21:00 scribe\_fd JobId 97: ClientBeforeJob: deleting private/msg.sock/123790  
04-oct. 21:00 scribe\_fd JobId 97: ClientBeforeJob: deleting private/msg.sock/123783  
04-oct. 21:00 scribe\_fd JobId 97: ClientBeforeJob: deleting private/msg.sock/123781  
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04-oct. 21:00 scribe\_fd JobId 97: ClientBeforeJob: private/msg.sock/103  
04-oct. 21:00 scribe\_fd JobId 97: ClientBeforeJob: private/msg.sock/113  
04-oct. 21:00 scribe\_fd JobId 97: ClientBeforeJob: private/msg.sock/134  
04-oct. 21:00 scribe\_fd JobId 97: ClientBeforeJob: private/msg.sock/140  
04-oct. 21:00 scribe\_fd JobId 97: ClientBeforeJob: private/msg.sock/142  
04-oct. 21:00 scribe\_fd JobId 97: ClientBeforeJob: private/msg.sock/148234  
04-oct. 21:00 scribe\_fd JobId 97: ClientBeforeJob: private/msg.sock/148237  
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04-oct. 21:00 scribe\_fd JobId 97: ClientBeforeJob: private/msg.sock/148247  
04-oct. 21:00 scribe\_fd JobId 97: ClientBeforeJob: private/msg.sock/148255  
04-oct. 21:00 scribe\_fd JobId 97: ClientBeforeJob: private/msg.sock/148281  
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04-oct. 21:00 scribe\_fd JobId 97: ClientBeforeJob: private/msg.sock/148301  
04-oct. 21:00 scribe\_fd JobId 97: ClientBeforeJob: private/msg.sock/148305  
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04-oct. 21:00 scribe\_fd JobId 97: ClientBeforeJob: private/msg.sock/153834  
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04-oct. 21:00 scribe\_fd JobId 97: ClientBeforeJob: private/msg.sock/98  
04-oct. 21:00 scribe\_fd JobId 97: ClientBeforeJob: private/sam.ldb.d/DC=D9760XXXX,DC=EDU.ldb  
04-oct. 21:00 scribe\_fd JobId 97: ClientBeforeJob: private/sam.ldb.d/DC=DOMAINDNSZONES,DC=D9760XXXX,DC=EDU.ldb  
04-oct. 21:00 scribe\_fd JobId 97: ClientBeforeJob: private/sam.ldb.d/metadata.tdb  
04-oct. 21:00 scribe\_fd JobId 97: ClientBeforeJob: private/tls/cert.pem  
04-oct. 21:00 scribe\_fd JobId 97: ClientBeforeJob: private/tls/key.pem  
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04-oct. 21:00 scribe\_fd JobId 97: ClientBeforeJob: sent 252,665,262 bytes received 859 bytes 168,444,080.67 bytes/sec

04-oct. 21:00 scribe\_fd JobId 97: ClientBeforeJob: total size is 285,458,255 speedup is 1.13  
04-oct. 21:00 scribe\_fd JobId 97: ClientBeforeJob: Sauvegarde des NTACL de sysvol  
04-oct. 21:00 scribe\_fd JobId 97: ClientBeforeJob: Traceback (most recent call last):  
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04-oct. 21:00 scribe\_fd JobId 97: ClientBeforeJob: smbd.mkdir(dst, session\_info, service)  
04-oct. 21:00 scribe\_fd JobId 97: ClientBeforeJob: UnicodeEncodeError: 'utf-8' codec can't encode character 'udcea' in position 54: surrogates not allowed  
04-oct. 21:00 scribe\_fd JobId 97: ClientBeforeJob: run-parts: /usr/share/eole/schedule/daily/pre/addc exited with return code 1  
04-oct. 21:00 scribe\_fd JobId 97: ClientBeforeJob: run-parts: executing /usr/share/eole/schedule/daily/pre/addc daily  
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54: surrogates not allowed  
04-oct. 21:00 scribe\_fd JobId 97: ClientBeforeJob: run-parts: /usr/share/eole/schedule/daily/pre/addc exited with return code 1  
04-oct. 21:00 scribe\_fd JobId 97: ClientBeforeJob: Une erreur a été détectée  
04-oct. 21:00 scribe\_fd JobId 97: ClientBeforeJob: eole-schedule - Sortie de pre schedule daily avec un code d'erreur  
04-oct. 21:00 scribe\_fd JobId 97: Error: Runscript: ClientBeforeJob returned non-zero status=1. ERR=Child exited with code 1  
04-oct. 21:00 127.0.0.1-dir JobId 97: Fatal error: Bad response to RunBeforeNow command: wanted 2000 OK RunBeforeNow  
, got 2905 Failed RunScript

04-oct. 21:00 127.0.0.1-dir JobId 97: Fatal error: Client "scribe\_fd" RunScript failed.

04-oct. 21:00 127.0.0.1-dir JobId 97: Error: Bareos 127.0.0.1-dir 20.0.0 (16Dec20):

Build OS: Ubuntu 20.04.1 LTS

JobId: 97

Job: JobSchedulePre.2022-10-04\_21.00.00\_28

Backup Level: Full

Client: "scribe\_fd" 20.0.0 (16Dec20) Ubuntu 20.04.1 LTS,ubuntu

FileSet: "FileSetDefault" 2022-09-07 21:00:00

Pool: "PoolDefault" (From Job resource)

Catalog: "MyCatalog" (From Client resource)

Storage: "127.0.0.1-sd" (From Job resource)

Scheduled time: 04-oct.-2022 21:00:00

Start time: 04-oct.-2022 21:00:43

End time: 04-oct.-2022 21:00:47

Elapsed time: 4 secs

Priority: 10

FD Files Written: 0

SD Files Written: 0

FD Bytes Written: 0 (0 B)

SD Bytes Written: 0 (0 B)

Rate: 0.0 KB/s

Software Compression: None

VSS: no

Encryption: no

Accurate: no

Volume name(s):

Volume Session Id: 1

Volume Session Time: 1664848903

Last Volume Bytes: 0 (0 B)

Non-fatal FD errors: 2

SD Errors: 0

FD termination status: Error

SD termination status: OK

Bareos binary info: bareos.org build: Get official binaries and vendor support on bareos.com

Job triggered by: Scheduler

Termination: \* **Backup Error** \*

04-oct. 21:00 127.0.0.1-dir JobId 97: shell command: run AfterJob "sudo /usr/share/eole/sbin/bareosconfig.py --unlock  
--daemon=127.0.0.1-dir --jobID=97 --backup\_err --jobType=cronpre"

04-oct. 21:00 127.0.0.1-dir JobId 97: shell command: run AfterJob "sudo /usr/share/eole/sbin/bareosmount.py --umount"

04-oct. 21:00 127.0.0.1-dir JobId 97: AfterJob:

04-oct. 21:00 127.0.0.1-dir JobId 97: AfterJob: \* **Espace disponible**

04-oct. 21:00 127.0.0.1-dir JobId 97: AfterJob: Espace disponible sur le support : 7.4TiB (8090106617856)

04-oct. 21:00 127.0.0.1-dir JobId 97: AfterJob: Espace disponible pouvant être réutilisé : 953.7MiB (100000000)

04-oct. 21:00 127.0.0.1-dir Jobld 97: AfterJob: Espace disponible total : 7.4TiB (8091106617856)  
04-oct. 21:00 127.0.0.1-dir Jobld 97: AfterJob:  
04-oct. 21:00 127.0.0.1-dir Jobld 97: AfterJob: **Dernière estimation de la sauvegarde Totale :**  
04-oct. 21:00 127.0.0.1-dir Jobld 97: AfterJob: 279.5GiB (300075402210) Calculé le 2022-10-04 13:00:41.914691  
04-oct. 21:00 127.0.0.1-dir Jobld 97: AfterJob:  
04-oct. 21:00 127.0.0.1-dir Jobld 97: AfterJob: **Tailles des dernières sauvegardes : \***  
04-oct. 21:00 127.0.0.1-dir Jobld 97: AfterJob: Totale (dernière) : 197.4GiB (211917767463)  
04-oct. 21:00 127.0.0.1-dir Jobld 97: AfterJob: Différentielle (moyenne) : 6.6GiB (7082804229.6)  
04-oct. 21:00 127.0.0.1-dir Jobld 97: AfterJob: Incrémentale (moyenne): 754.0MiB (790678430.8)  
04-oct. 21:00 127.0.0.1-dir Jobld 97: AfterJob: Démontage OK

"

Cordialement,

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Mathieu ROSEAU  
DSI - Rectorat de Mayotte

#### Sous-tâches:

Tâche # 34695: Étude

Fermé

#### Historique

##### #1 - 06/10/2022 10:28 - Gilles Grandgérard

- Release mis à Carnet de produit (Cadoles)

##### #2 - 06/10/2022 11:12 - Gilles Grandgérard

- Points de scénarios mis à 1.0

##### #3 - 10/10/2022 13:54 - Benjamin Bohard

- Echéance mis à 01/01/2024

- Assigné à mis à Benjamin Bohard

- Version cible mis à Carnet Cadoles

- Début mis à 01/10/2022

##### #4 - 11/10/2022 11:10 - Laurent Gourvenec

Nous n'arrivons pas à reproduire facilement le problème. Pourrions-nous avoir la liste des fichiers sauvegardés ?  
La commande ssh addc find /home/sysvol > resultat.txt devrait suffire.

##### #5 - 21/10/2022 10:53 - Joël Cuissinat

- Statut changé de Nouveau à Terminé (Sprint)

- Release changé de Carnet de produit (Cadoles) à EOLE 2.8.1

##### #6 - 17/11/2022 15:28 - Joël Cuissinat

- Version cible changé de Carnet Cadoles à Livraison Cadoles 30/11/2022