

Scribe - Tâche #34546

Scénario # 35233 (Terminé (Sprint)): Traitement express fermés 31/03/2023

probleme serveur scribe 2.8.1 - Collège Grisolles - Département 82

31/08/2022 11:01 - Julien Lacombe

Statut:	Fermé	Début:	31/08/2022
Priorité:	Normal	Echéance:	
Assigné à:	Daniel Dehennin	% réalisé:	0%
Version cible:	Livraison MENSUR 31/03/2023	Temps estimé:	0.00 heure
		Temps passé:	0.00 heure
Description			
<p>Bonjour, Je me permets de vous contacter car nous rencontrons un problème sur un de nos serveur scribe au niveau de la BD Mysql.</p> <p>Notre prestataire a essayé de résoudre le problème sans succès. Pourriez vous nous assister?</p> <p>Je dispose des logs que je vais vous transmettre en parallèle par mail.</p> <p>Le problème se situe au niveau de la BD MYSQL.</p> <p>L'erreur démontre un problème de mise à niveau suite à une mise à jour.</p> <p>Elle se trouve dans un état « entre deux » et ne permet plus d'accéder à la BD.</p> <p>Il semble que la donnée soit altérer.</p> <p>Cdlit</p> <p>Contact SPIE Laurent Gonzalez</p> <p>Ci-dessous les logs qui démontre de problème :</p> <pre>2022-08-31T07:39:00.124591Z 0 [Warning] [MY-010918] [Server] 'default_authentication_plugin' is deprecated and will be removed in a future release. Please use authentication_policy instead. 2022-08-31T07:39:00.124621Z 0 [System] [MY-010116] [Server] /usr/sbin/mysqld (mysqld 8.0.30-0ubuntu0.20.04.2) starting as process 646192 2022-08-31T07:39:00.135677Z 1 [System] [MY-013576] [InnoDB] InnoDB initialization has started. 2022-08-31T07:39:00.928767Z 1 [ERROR] [MY-012526] [InnoDB] Upgrade is not supported after a crash or shutdown with innodb_fast_shutdown = 2. This redo log was created with MySQL 8.0.29, and it appears logically non empty. Please follow the instructions at http://dev.mysql.com/doc/refman/8.0/en/upgrading.html 2022-08-31T07:39:00.928809Z 1 [ERROR] [MY-012930] [InnoDB] Plugin initialization aborted with error Generic error. 2022-08-31T07:39:01.258014Z 1 [ERROR] [MY-010334] [Server] Failed to initialize DD Storage Engine 2022-08-31T07:39:01.258260Z 0 [ERROR] [MY-010020] [Server] Data Dictionary initialization failed. 2022-08-31T07:39:01.258297Z 0 [ERROR] [MY-010119] [Server] Aborting 2022-08-31T07:39:01.258980Z 0 [System] [MY-010910] [Server] /usr/sbin/mysqld: Shutdown complete (mysqld 8.0.30-0ubuntu0.20.04.2) (Ubuntu). 2022-08-31T07:39:01.590141Z 0 [Warning] [MY-010140] [Server] Could not increase number of max_open_files to more than 10000 (request: 35000)</pre>			

2022-08-31T07:39:01.980832Z 0 [Warning] [MY-010915] [Server] 'NO_ZERO_DATE', 'NO_ZERO_IN_DATE' and 'ERROR_FOR_DIVISION_BY_ZERO' sql modes should be used with strict mode. They will be merged with strict mode in a future release.

Historique

#1 - 31/08/2022 15:39 - Daniel Dehennin

- Assigné à mis à Daniel Dehennin

Bonjour.

De tout ce que je comprends, en lisant la documentation et cherchant sur internet, c'est un soucis lors de l'arrête de la base de donnée avant mise à jour.

Est-ce que la mise à jour est arrivée à son terme où s'est-elle arrêtée sur mysql ?

Disposez-vous d'une sauvegarde ?

#2 - 01/09/2022 09:59 - Gilles Grandgérard

L'incident s'est passé le 29 aout à 9h14.

this error can also be caused by malfunctioning hardware.

Il semble qu'il faille régénérer la BD.

Il vous faut la sauvegarde du 28.

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2022-08-29T09:14:00.141726Z 0 [Warning] [MY-010915] [Server] 'NO_ZERO_DATE', 'NO_ZERO_IN_DATE' and 'ERROR_FOR_DIVISION_BY_ZERO' sql modes should be used with strict mode. They will be merged with strict mode in a future release.
2022-08-29T09:14:00.144207Z 0 [Warning] [MY-010918] [Server] 'default_authentication_plugin' is deprecated and will be removed in a future release. Please use authentication_policy instead.
2022-08-29T09:14:00.144240Z 0 [System] [MY-010116] [Server] /usr/sbin/mysqld (mysqld 8.0.29-0ubuntu0.20.04.3) starting as process 2927
2022-08-29T09:14:00.154997Z 1 [System] [MY-013576] [InnoDB] InnoDB initialization has started.
2022-08-29T09:14:00.641772Z 1 [System] [MY-013577] [InnoDB] InnoDB initialization has ended.
2022-08-29T09:14:01.248546Z 0 [System] [MY-010229] [Server] Starting XA crash recovery...
2022-08-29T09:14:01.266299Z 0 [System] [MY-010232] [Server] XA crash recovery finished.
2022-08-29T09:14:01.293394Z 0 [ERROR] [MY-013183] [InnoDB] Assertion failure: fut0lst.ic:81:addr.page == FIL_NULL || addr.boffset >= FIL_PAGE_DATA thread 139699112900352
InnoDB: We intentionally generate a memory trap.
InnoDB: Submit a detailed bug report to http://bugs.mysql.com.
InnoDB: If you get repeated assertion failures or crashes, even
InnoDB: immediately after the mysqld startup, there may be
InnoDB: corruption in the InnoDB tablespace. Please refer to
InnoDB: http://dev.mysql.com/doc/refman/8.0/en/forcing-innodb-recovery.html
InnoDB: about forcing recovery.
09:14:01 UTC - mysqld got signal 6 ;
Most likely, you have hit a bug, but this error can also be caused by malfunctioning hardware.
Thread pointer: 0x7f0e30000b60
Attempting backtrace. You can use the following information to find out
where mysqld died. If you see no messages after this, something went
terribly wrong...
stack_bottom = 7f0e3bffe3f0 thread_stack 0x30000
2022-08-29T09:14:01.299019Z 0 [Warning] [MY-010068] [Server] CA certificate ca.pem is self signed.
2022-08-29T09:14:01.299072Z 0 [System] [MY-013602] [Server] Channel mysql_main configured to support TLS. Encrypted connections are now supported for this channel.
/usr/sbin/mysqld(my_print_stacktrace(unsigned char const*, unsigned long)+0x41) [0x55678ed1bad1]
/usr/sbin/mysqld(print_fatal_signal(int)+0x2fb) [0x55678dbbc7db]
/usr/sbin/mysqld(my_server_abort()+0x76) [0x55678dbbc926]
/usr/sbin/mysqld(my_abort()+0xe) [0x55678ed15ace]
/usr/sbin/mysqld(ut_dbg_assertion_failed(char const*, char const*, unsigned long)+0x349) [0x55678ef917b9]
/usr/sbin/mysqld(+0x24c59f8) [0x55678ef509f8]
/usr/sbin/mysqld(+0x24c6d74) [0x55678ef51d74]
/usr/sbin/mysqld(trx_purge(unsigned long, unsigned long, bool)+0x14a) [0x55678ef523da]
/usr/sbin/mysqld(srv_purge_coordinator_thread()+0x6ef) [0x55678ef2025f]
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/usr/sbin/mysqld(std::thread::_State_impl<std::thread::_Invoker<std::tuple<Detached_thread, void (*)()>>>::_M_run()+0xbc) [0x55678ee2508c]
/lib/x86_64-linux-gnu/libstdc++.so.6(+0xd6de4) [0x7f0ea3d5ede4]
/lib/x86_64-linux-gnu/libpthread.so.0(+0x8609) [0x7f0ea47fb609]
/lib/x86_64-linux-gnu/libc.so.6(clone+0x43) [0x7f0ea3a4b133]
```

Trying to get some variables.
Some pointers may be invalid and cause the dump to abort.
Query (0): is an invalid pointer
Connection ID (thread ID): 0
Status: NOT_KILLED

The manual page at <http://dev.mysql.com/doc/mysql/en/crashing.html> contains information that should help you find out what is causing the crash.

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2022-08-29T09:24:21.724035Z 0 [Warning] [MY-010915] [Server] 'NO_ZERO_DATE', 'NO_ZERO_IN_DATE' and 'ERROR_FOR_DIVISION_BY_ZERO' sql modes should be used with strict mode. They will be merged with strict mode in a future release.
2022-08-29T09:24:21.726607Z 0 [Warning] [MY-010918] [Server] 'default_authentication_plugin' is deprecated and will be removed in a future release. Please use authentication_policy instead.
2022-08-29T09:24:21.726645Z 0 [System] [MY-010116] [Server] /usr/sbin/mysqld (mysqld 8.0.30-0ubuntu0.20.04.2) starting as process 44336
2022-08-29T09:24:21.748925Z 1 [System] [MY-013576] [InnoDB] InnoDB initialization has started.
2022-08-29T09:24:21.952527Z 1 [ERROR] [MY-012526] [InnoDB] Upgrade is not supported after a crash or shutdown with innodb_fast_shutdown = 2. This redo log was created with MySQL 8.0.29, and it appears logically non empty . Please follow the instructions at http://dev.mysql.com/doc/refman/8.0/en/upgrading.html
2022-08-29T09:24:21.952571Z 1 [ERROR] [MY-012930] [InnoDB] Plugin initialization aborted with error Generic error.
2022-08-29T09:24:22.283911Z 1 [ERROR] [MY-010334] [Server] Failed to initialize DD Storage Engine
2022-08-29T09:24:22.284198Z 0 [ERROR] [MY-010020] [Server] Data Dictionary initialization failed.
2022-08-29T09:24:22.284236Z 0 [ERROR] [MY-010119] [Server] Aborting
2022-08-29T09:24:22.285615Z 0 [System] [MY-010910] [Server] /usr/sbin/mysqld: Shutdown complete (mysqld 8.0.30-0ubuntu0.20.04.2) (Ubuntu).
2022-08-29T09:24:23.681170Z 0 [Warning] [MY-010140] [Server] Could not increase number of max_open_files to more than 10000 (request: 35000)
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#3 - 05/09/2022 09:56 - Joël Cuissinat

- Tracker changé de Demande à Tâche
- Statut changé de Nouveau à En cours

- Tâche parente mis à #34550

#4 - 11/10/2022 09:27 - Joël Cuissinat

- Tâche parente changé de #34550 à #34668

#5 - 14/02/2023 16:13 - Joël Cuissinat

- Statut changé de En cours à Fermé

- Tâche parente changé de #34668 à #35233

- Restant à faire (heures) mis à 0.0