

Distribution EOLE - Demande #34186

Erreur sur EOP lors d'un changement de mot de passe d'un élève avec l'option "Forcer la modification du mot de passe à la première connexion."

20/05/2022 13:33 - Laurent Gourvenec

Statut:	Fermé	Début:	20/05/2022
Priorité:	Normal	Echéance:	
Assigné à:		% réalisé:	0%
Catégorie:		Temps estimé:	0.00 heure
Version cible:		Temps passé:	0.00 heure
Description			
<p>Constaté sur un scribe 2.8.1. Pas de problème si on décoche l'option "Forcer la modification du mot de passe à la première connexion".</p> <p>Sur l'interface web : Erreur : impossible de contacter le serveur.</p> <p>Coté serveur, dans les /var/log/eoleflask/eop.log:</p>			
<pre>2022-05-20 13:15:40,598: eop ERROR log_exception - Exception on /api/ldappasswords/ [POST] Traceback (most recent call last): File "/usr/lib/python3/dist-packages/flask/app.py", line 2446, in wsgi_app response = self.full_dispatch_request() File "/usr/lib/python3/dist-packages/flask/app.py", line 1951, in full_dispatch_request rv = self.handle_user_exception(e) File "/usr/lib/python3/dist-packages/flask/app.py", line 1820, in handle_user_exception reraise(exc_type, exc_value, tb) File "/usr/lib/python3/dist-packages/flask/_compat.py", line 39, in reraise raise value File "/usr/lib/python3/dist-packages/flask/app.py", line 1949, in full_dispatch_request rv = self.dispatch_request() File "/usr/lib/python3/dist-packages/flask/app.py", line 1935, in dispatch_request return self.view_functions[rule.endpoint](**req.view_args) File "/usr/lib/python3/dist-packages/eoleauthlib/authclient.py", line 190, in decorated_function return f(*args, **kwargs) File "/usr/lib/python3/dist-packages/flask/views.py", line 89, in view return self.dispatch_request(*args, **kwargs) File "/usr/lib/python3/dist-packages/flask/views.py", line 163, in dispatch_request return meth(*args, **kwargs) File "/usr/lib/python3/dist-packages/eop/modules/api/ldappasswordsapi.py", line 98, in post self.proxy.remote_password_must_change(self.secret, self.username, user) File "/usr/lib/python3.8/xmlrpc/client.py", line 1109, in __call__ return self.__send(self.__name, args) File "/usr/lib/python3.8/xmlrpc/client.py", line 1450, in __request response = self.__transport.request(File "/usr/lib/python3.8/xmlrpc/client.py", line 1153, in request return self.single_request(host, handler, request_body, verbose) File "/usr/lib/python3.8/xmlrpc/client.py", line 1169, in single_request return self.parse_response(resp) File "/usr/lib/python3.8/xmlrpc/client.py", line 1341, in parse_response return u.close() File "/usr/lib/python3.8/xmlrpc/client.py", line 655, in close raise Fault(**self._stack[0]) xmlrpc.client.Fault: <Fault 8002: 'error'></pre>			
<p>Coté controle-vnc, on a les logs suivants :</p>			
<pre>mai 20 13:15:40 scribe controle-vnc[555]: 2022-05-20T13:15:40+0200 [xmlrpc_eop.RpcServer#critical] mai 20 13:15:40 scribe controle-vnc[555]: Traceback (most recent call last):</pre>			

```

mai 20 13:15:40 scribe controle-vnc[555]: File "/usr/lib/python3/dist-packages/twisted/w
eb/server.py", line 199, in process
mai 20 13:15:40 scribe controle-vnc[555]: self.render(resrc)
mai 20 13:15:40 scribe controle-vnc[555]: File "/usr/lib/python3/dist-packages/twisted/w
eb/server.py", line 259, in render
mai 20 13:15:40 scribe controle-vnc[555]: body = resrc.render(self)
mai 20 13:15:40 scribe controle-vnc[555]: File "/usr/lib/python3/dist-packages/twisted/w
eb/resource.py", line 250, in render
mai 20 13:15:40 scribe controle-vnc[555]: return m(request)
mai 20 13:15:40 scribe controle-vnc[555]: File "/usr/lib/python3/dist-packages/twisted/w
eb/xmlrpc.py", line 174, in render_POST
mai 20 13:15:40 scribe controle-vnc[555]: d = defer.maybeDeferred(function, *args)
mai 20 13:15:40 scribe controle-vnc[555]: --- <exception caught here> ---
mai 20 13:15:40 scribe controle-vnc[555]: File "/usr/lib/python3/dist-packages/twisted/i
nternet/defer.py", line 151, in maybeDeferred
mai 20 13:15:40 scribe controle-vnc[555]: result = f(*args, **kw)
mai 20 13:15:40 scribe controle-vnc[555]: File "/usr/share/eole/controle/vnc/xmlrpc_eop.p
y", line 513, in xmlrpc_remote_password_must_cha>
mai 20 13:15:40 scribe controle-vnc[555]: ldapuser.password_must_change(logineleve, co
ntainer=None)
mai 20 13:15:40 scribe controle-vnc[555]: File "/usr/lib/python3/dist-packages/scribe/eo
leuser.py", line 786, in password_must_change
mai 20 13:15:40 scribe controle-vnc[555]: passwd.password_must_change(login, container
=container)
mai 20 13:15:40 scribe controle-vnc[555]: File "/usr/lib/python3/dist-packages/fichier/p
asswd.py", line 60, in password_must_change
mai 20 13:15:40 scribe controle-vnc[555]: raise Exception(' '.join(ret[1:]))
mai 20 13:15:40 scribe controle-vnc[555]: builtins.Exception: Could not find name c31e1

```

La commande `/usr/bin/net sam set pwdmustchangenow c31e1 yes` semble fonctionner dans le conteneur addc mais pas dans le maître...

Demandes liées:

Duplique Distribution EOLE - Tâche #34290: Problème changement MDP élèves dep...

Fermé

13/06/2022

Historique

#1 - 20/05/2022 13:53 - Laurent Gourvenec

- Description mis à jour

#2 - 14/06/2022 11:20 - Joël Cuissinat

- Duplique Tâche #34290: Problème changement MDP élèves depuis la console EOP. ajouté

#3 - 14/06/2022 11:20 - Joël Cuissinat

- Statut changé de Nouveau à Fermé