

nextcloud - Anomalie #28826

Tâche cron Nextcloud sature le serveur

02/09/2019 11:34 - Laurent Brillard

Statut:	Fermé	Début:	02/09/2019
Priorité:	Normal	Echéance:	
Assigné à:		% réalisé:	0%
Catégorie:		Temps estimé:	0.00 heure
Version cible:		Temps passé:	0.00 heure
Distribution:			
Description			
Bonjour Arnaud et collègues,			
Sur un Scribe 2.6 fraîchement migré, Nextcloud a commencé à être utilisé à titre expérimental.			
Problème : on a un processus php /etc/cron.d/nextcloud qui tourne à 100% et ralentit tout le serveur (web, samba...) En tuant le processus et en supprimant la tâche cron, la situation redevient normale.			
Les logs Nextcloud sont pleins de :			
Error PHP Undefined variable: uid at /var/www/html/nextcloud/apps/user_ldap/lib/User_Proxy.php#328 2019-09-02T08:00:07+0400			
Error PHP Undefined variable: uid at /var/www/html/nextcloud/apps/user_ldap/lib/User_Proxy.php#328 2019-09-02T08:00:07+0400			
Error PHP Missing argument 1 for OCA\User_LDAP\User_Proxy::getLDAPAccess(), called in /var/www/html/nextcloud/apps/occtools/lib/Jobs/Sync.php on line 205 and defined at /var/www/html/nextcloud/apps/user_ldap/lib/User_Proxy.php#327 2019-09-02T08:00:07+0400			
Est-ce qu'il serait possible d'investiguer ?			
Merci d'avance ! Laurent			

Révisions associées

Révision 485cffb1 - 21/02/2020 15:11 - Emmanuel GARETTE

remplacer la tâche cron par un timer systemd pour éviter que la tâche cron soit lancé plusieurs fois en parallèle (ref #28826)

Révision 125fed3a - 21/02/2020 15:12 - Emmanuel GARETTE

packaging du timer systemd (ref #28826)

Révision 25719685 - 21/02/2020 16:43 - Emmanuel GARETTE

service|timer doit avoir le nom du paquet (ref #28826)

Révision 990baf37 - 21/02/2020 16:44 - Emmanuel GARETTE

service|timer doit avoir le nom du paquet (ref #28826)

Historique

#1 - 02/09/2019 14:23 - Arnaud FORNEROT

Log sur un premier import d'un annuaire assez gros
Synchro très longue qui pourrait aussi expliquer la saturation du serveur

```
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#2 - 02/09/2019 15:11 - Laurent Brillard

Le serveur a été migré début juillet avec de premiers usages expérimentaux et limités de nextcloud dans la foulée.
Le processus php /etc/cron.d/nextcloud a parfois plusieurs heures (jours) d'ancienneté...

#3 - 03/09/2019 14:10 - Arnaud FORNEROT

Patch réalisé afin que l'upgrade du mail lors de la synchronisation ne prenne pas 5s par utilisateurs

+

Affinage du filtre ldap utilisateur afin que le filtre prenne que des enregistrements avec uid

#4 - 03/09/2019 14:11 - Arnaud FORNEROT

- Tracker changé de Demande à Evolution

#5 - 19/02/2020 16:43 - Arnaud FORNEROT

La tâche cron sature toujours les serveurs.

Il faudrait

1- changer la tâche cron.d associé à nextcloud afin qu'elle exécute un script envoi qui vérifierait que le cron nextcloud ne tourne pas avant d'en lancer un nouveau

2- trouver l'origine de cette saturation en plaçant du debug dans cron.php et ainsi localiser le problème

#6 - 27/05/2020 14:22 - Arnaud FORNEROT

- Tracker changé de Evolution à Anomalie

- Statut changé de Nouveau à Résolu

- Version cible mis à Envole 6.13

Si cela arrive c'est que nextcloud n'arrive pas à supprimer la table oc_files_lock car la transaction est trop volumineuse.

Dans ce cas qu'une solution

truncate table oc_files_lock;

Je n'automatise pas ce contournement.

#7 - 11/06/2020 09:06 - Arnaud FORNEROT

- Statut changé de Résolu à Fermé

#8 - 11/06/2020 09:32 - Arnaud FORNEROT

- Version cible Envole 6.13 supprimé