

controle-vnc - Scénario #13191

Plantage aléatoire de Logon.exe sur la récupération d'un sambaSID

09/25/2015 10:55 AM - Joël Cuissinat

Status:	Terminé (Sprint)	Start date:	10/12/2015
Priority:	Normal	Due date:	10/30/2015
Assigned To:	force bleue	% Done:	100%
Category:		Estimated time:	0.00 hour
Target version:	Sprint 2015 42-44 - Équipe MENESR	Spent time:	4.00 hours

Description

Message à l'ouverture de session :

Une erreur s'est produite lors de l'appel distant (remote_logon) : 'sambaSID'

Traceback dans /var/log/controle-vnc/main.log :

```
2015/09/25 10:37:00 [Broker,125,10.1.2.50] Unhandled Error
Traceback (most recent call last):
  File "/usr/lib/python2.7/dist-packages/twisted/spread/banana.py", line 153, in getItem
    self.callExpressionReceived(item)
  File "/usr/lib/python2.7/dist-packages/twisted/spread/banana.py", line 116, in callExpressionReceived
    self.expressionReceived(obj)
  File "/usr/lib/python2.7/dist-packages/twisted/spread/pb.py", line 565, in expressionReceived
    method(*sexp[1:])
  File "/usr/lib/python2.7/dist-packages/twisted/spread/pb.py", line 877, in proto_message
    self._recvMessage(self.localObjectForID, requestID, objectID, message, answerRequired, netArgs, netKw)
--- <exception caught here> ---
  File "/usr/lib/python2.7/dist-packages/twisted/spread/pb.py", line 891, in _recvMessage
    netResult = object.remoteMessageReceived(self, message, netArgs, netKw)
  File "/usr/share/eole/controle/vnc/controle_vnc_serveur.py", line 67, in remoteMessageReceived
    return pb.Root.remoteMessageReceived(self, broker, message, args, kw)
  File "/usr/lib/python2.7/dist-packages/twisted/spread/flavors.py", line 114, in remoteMessageReceived
    state = method(*args, **kw)
  File "/usr/share/eole/controle/vnc/controle_vnc_serveur.py", line 329, in remote_logon
    return gest_sessions.Logon().logon(self.ip, os_type, self.blocage)
  File "/usr/share/eole/controle/vnc/gest_sessions.py", line 34, in logon
    Connexions().get_infos(self.ip, os_type)
  File "/usr/share/eole/controle/vnc/connexions.py", line 379, in get_infos
    sid = user_attr['sambaSID'][0].strip()
exceptions.KeyError: 'sambaSID'
```

Subtasks:

Tâche # 13531: Gérer le cas des ouverture de session "machine"

Fermé

Associated revisions

Revision 8cee9f95 - 10/09/2015 09:08 AM - Emmanuel GARETTE

pouvoir charger les sessions que pour un utilisateur (ref #13191)

History

#1 - 09/25/2015 10:56 AM - Joël Cuissinat

- Description updated

#2 - 09/30/2015 09:58 AM - Scrum Master

- Status changed from *Nouveau* to *En cours*

#3 - 09/30/2015 09:58 AM - Scrum Master

- Assigned To set to Emmanuel GARETTE

#4 - 09/30/2015 12:31 PM - Emmanuel GARETTE

- % Done changed from 0 to 10

#5 - 10/06/2015 03:55 PM - Daniel Dehennin

```
2015/10/06 15:13:21 [Broker,3,10.3.2.50] Appel de la fonction remote_logon par 10.3.2.50
2015/10/06 15:13:21 [Broker,3,10.3.2.50] Peer will receive following PB traceback:
2015/10/06 15:13:21 [Broker,3,10.3.2.50] Unhandled Error
Traceback (most recent call last):
  File "/usr/lib/python2.7/dist-packages/twisted/spread/banana.py", line 153, in getItem
    self.callExpressionReceived(item)
  File "/usr/lib/python2.7/dist-packages/twisted/spread/banana.py", line 116, in callExpressionReceive
d
    self.expressionReceived(obj)
  File "/usr/lib/python2.7/dist-packages/twisted/spread/pb.py", line 565, in expressionReceived
    method(*sexp[1:])
  File "/usr/lib/python2.7/dist-packages/twisted/spread/pb.py", line 877, in proto_message
    self._recvMessage(self.localObjectForID, requestID, objectID, message, answerRequired, netArgs, ne
tKw)
--- <exception caught here> ---
  File "/usr/lib/python2.7/dist-packages/twisted/spread/pb.py", line 891, in _recvMessage
    netResult = object.remoteMessageReceived(self, message, netArgs, netKw)
  File "/usr/share/eole/controlevnc/controle_vnc_serveur.py", line 67, in remoteMessageReceived
    return pb.Root.remoteMessageReceived(self, broker, message, args, kw)
  File "/usr/lib/python2.7/dist-packages/twisted/spread/flavors.py", line 114, in remoteMessageReceive
d
    state = method(*args, **kw)
  File "/usr/share/eole/controlevnc/controle_vnc_serveur.py", line 329, in remote_logon
    return gest_sessions.Logon().logon(self.ip, os_type, self.blocage)
  File "/usr/share/eole/controlevnc/gest_sessions.py", line 34, in logon
    Connexions().get_infos(self.ip, os_type)
  File "/usr/share/eole/controlevnc/connexions.py", line 382, in get_infos
    raise Exception('utilisateur inconnu {0}, les informations de la session sont {1}'.format(user, se
ssions))
exceptions.Exception: utilisateur inconnu PCWIN7, les informations de la session sont <connexions.Sess
ion instance at 0x7f54d6d07fc8>
```

#6 - 10/07/2015 11:15 AM - Bruno Boiget

problème rencontré sur amonecole (etb3).

machines :

- etb3.amonecole
- etb3.pceleve (prepawin: PCELEVE + integrdom)
- etb3.pcprof (prepawin: PCPROF + integrdom)

pas de problème de connexion sur pceleve en tant que prof.6a ou 6a.01

sur pcprof, erreur systématique à l'ouverture de session quelque soit le compte :

boite de dialogue logon.exe avec le message : erreur lors de l'appel distant (remote_logon) / callback timed out

logs dans controlevnc (connexion sur pceleve avec 6a.01) :

```
07 10:55:21 [Broker,203,10.3.2.52] Appel de la fonction remote_logon par 10.3.2.52
2015/10/07 10:55:21 [Broker,203,10.3.2.52] Nom de la machine pceleve
2015/10/07 10:55:21 [Broker,203,10.3.2.52] Groupe de machines ESU trouve : grp_eole (pceleve)
2015/10/07 10:55:21 [Broker,203,10.3.2.52] Utilisateur "prof.6a"; groupes ['DomainUsers', 'professeurs', 'prof-6a']
2015/10/07 10:55:21 [Broker,203,10.3.2.52] Groupe d'utilisateur ESU : professeurs (prof.6a)
2015/10/07 10:55:21 [Broker,203,10.3.2.52] Starting factory <twisted.spread.pb.PBClientFactory instance at 0x7feed894b2d8>
2015/10/07 10:55:21 [Broker,203,10.3.2.52] test_port 10.3.2.52:8788
2015/10/07 10:55:36 [-] Timeout 10.3.2.52
2015/10/07 10:55:36 [-] "Erreur , Traceback (failure with no frames): <class 'cliscribe.TimeoutError'>: Callb
ack timed out\n"
2015/10/07 10:55:36 [-] "Erreur , Traceback (failure with no frames): <class 'cliscribe.TimeoutError'>: Callb
ack timed out\n"
2015/10/07 10:55:36 [-] Peer will receive following PB traceback:
2015/10/07 10:55:36 [-] Unhandled Error
Traceback (most recent call last):
Failure: cliscribe.TimeoutError: Callback timed out
```

#7 - 10/08/2015 04:48 PM - Bruno Boiget

J'ai refait des tests par rapport au problème remonté dans le commentaire précédent.
Je n'ai pas de problème avec 2 instances de la machine etb3.pceleve-7.

Je soupçonne un soucis avec l'image etb3.pcprof-7 qui pose systématiquement problème.

#8 - 10/09/2015 03:26 PM - Scrum Master

- Parent task deleted (#12918)

#9 - 10/09/2015 03:27 PM - Scrum Master

- Project changed from Distribution EOLE to controle-vnc

- Assigned To deleted (Emmanuel GARETTE)

- Target version changed from Sprint 2015 39-41 - Équipe MENESR to Sprint 2015 42-44 - Équipe MENESR

- Estimated time deleted (4.00 h)

- Remaining (hours) deleted (4.0)

#10 - 10/09/2015 03:28 PM - Scrum Master

- Status changed from En cours to Nouveau

#11 - 10/09/2015 03:28 PM - Scrum Master

- Tracker changed from Tâche to Scénario

- Due date set to 10/30/2015

- % Done changed from 10 to 0

- Story points set to 4.0

#12 - 10/09/2015 04:54 PM - Scrum Master

- Assigned To set to force bleue

#13 - 11/02/2015 11:23 PM - Joël Cuissinat

- Status changed from Nouveau to Terminé (Sprint)